



Welcome!

With TennCare, Renaissance has dental plans for eligible kids and adults.

Let's dive in!

- The 2026 Special Olympics Tennessee Summer Games
- Finding the right provider
- Use your benefits with confidence
- Virtual visits for dental emergencies
- The Non-Traditional Fluoride Varnish Program

The 2026 Special Olympics Tennessee Summer Games

We had a blast in Nashville at the 2026 Special Olympics Tennessee Summer Games!

We're proud to partner with Special Olympics through the Special Smiles program. Renaissance offered athletes custom-fit mouthguards and fluoride varnish treatment.

Learn more about Special Smiles at specialolympicstn.org.

Finding the right provider

A provider you feel comfortable with builds trust. Visit tenncare.renaissancebenefits.com/find-a-dentist and pick your plan to find a provider by:

- Location

- Specialty
- Wheelchair access
- Ability to treat patients with disabilities

If you need help, call Renaissance’s customer service at 866-864-2526. Interpreter services, like ASL services, are available.

Use your benefits with confidence

Whether it’s your child’s first visit or care for yourself, you’re not alone. We support members by:

- Connecting you with an in-network dentist near you
- Helping coordinate appointments
- Explaining all covered services
- Finding support for members with special health care needs

Ready to use your benefits in three steps?

1. Create a Member Portal profile at renmemberportal.com/mp/rengp. Sign in to check your benefits.
2. In Member Portal, see where your assigned dental home is. This is an office your child sees for regular exams.
3. Contact your dental home to schedule your appointment.

For a summary of what you or your child’s plan may cover, visit tenncare.renaissancebenefits.com/members/tenncare.

Virtual visits for dental emergencies

A virtual visit for a dental emergency is covered! Virtual visits let you get care and avoid the emergency room if:

- You have a dental emergency and don’t have a dental home
- You need access to a dentist after hours
- You need to talk to a dentist while traveling

A dental emergency is a service needed to:

- Control bleeding
- Relieve pain
- Get rid of acute infection
- Prevent loss of teeth

- Treat injuries

If a dental emergency is life-threatening, call 911. Visit teledentistry.com/insurance/renaissance to learn more.

The Non-Traditional Fluoride Varnish Program

Your child may be eligible to get fluoride varnish treatment from their physician.

Learn about the Non-Traditional Fluoride Varnish Program at tenncare.renaissancebenefits.com/members.

Quick tips

Update your contact information

Update your TennCare contact information online at tenncareconnect.tn.gov to make sure you get important coverage updates and renewal packets. You can also call 855-259-0701 to update your address, phone number, and household information so you don't get coverage gaps.

Reporting fraud, waste, or abuse

If you suspect someone of fraud, waste, or abuse, you can make an anonymous report. This means they won't know the report is from you. Call our anti-fraud hotline at 800-971-4139. You can also submit a report online at tenncare.renaissancebenefits.com/fraud-and-abuse-form.

Review your member handbook for more information about fraud, waste, and abuse.

In your language

Get benefit assistance, auxiliary aids and services, or language help to talk with TennCare. Call TennCare Connect for free at 855-259-0701.

HIPAA notice

TennCare takes your privacy seriously. You can find our online privacy policies, like HIPAA policy, at tenncare.renaissancebenefits.com/privacy.

Did you know you have these rights?*

You can ask for TennCare's rules. These are state and federal rules for health and dental plans. To get a copy, call TennCare Connect at 855-259-0701.

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You can also look at Renaissance’s clinical practice guidelines. These guidelines help make sure you get good care. Your dentist must follow them when treating you. You can view the guidelines at tenncare.renaissancebenefits.com/clinical-criteria.

*See your member handbook for all member rights.