



Welcome!

With TennCare, Renaissance has dental plans for eligible kids ages 20 and younger and adults ages 21 and older. This includes pregnant and postpartum, Employment and Community First CHOICES (ECF), and 1915(c) waiver members.

We want to keep your smile strong and catch problems early. The first steps? Finding the right plan and knowing your benefits.

Which TennCare plan will I be assigned to?

TennCare Children's Program

TennCare Children covers dental checkups for children until they reach age 21. These visits help your child's dentist find and treat problems early.

At the child's appointment, please make sure to bring their health plan ID card. We do not send out separate ID cards for your child's dental care. If your child has any other dental insurance coverage, bring that information to show your dentist also.

Your child can get the most from their dental coverage by:

- Seeing only contracted dentists who are listed on the Find a Dentist tool
- Following the dentist's advice about regular brushing and flossing
- Getting treatment before they have a toothache or other problem

Learn more in the [TennCare Children Member Handbook](#).

CoverKids CHIP Program

Renaissance has a free plan for eligible kids 18 and younger and pregnant women of any age. It covers checkups, vision and dental care, and other services. Dental benefits may include:

Prevention

- Oral exams (every six months)
- Teeth cleaning (every six months)
- X-rays
- Fluoride treatments
- Sealants (age requirements apply)

Treatments

- Fillings
- Crowns
- Root canals
- Extractions (teeth removal)
- Other medically necessary care

Learn more in the [TennCare CoverKids CHIP Member Handbook](#).

TennCare Adult Dental Program

For those ages 21 and older, Renaissance may cover:

Prevention

- Oral exams
- Teeth cleaning
- X-rays
- Fluoride treatments

Treatments

- Fillings

- Crowns
- Root canals
- Extractions (teeth removal)
- Surgery on the mouth or jaw
- Deep cleaning services
- Tissue removal for infection or cancer screening

Learn more in the [Adult Dental Plan Member Handbook](#).

TennCare Employment and Community First CHOICES (ECF) Program

Renaissance may cover additional dental services.

Read more in the [Adult Dental Plan Member Handbook](#).

1915(c) Program

A 1915(c) waiver member is under the Adult program and has access to additional dental services through their waiver.

Learn more in the [Adult Dental Plan Member Handbook](#).

An introduction to the Dental Home

The Patient-Centered Dental Home (PCDH) offers accessible and coordinated dental care. This is similar to how primary care doctors develop a Medical Home. The goal of a Dental Home is to:

- Improve dental care access by having one point of contact
- Raise use of diagnostic and preventive services
- Build trust in the dentist-patient relationship
- Support early help so more difficult procedures aren't needed later

Find out your assigned Dental Home:

In Renaissance's Member Portal, see which Dental Home you've been assigned to. This will be either the last dentist you saw or one near your ZIP code.

To access the Member Portal, visit renmemberportal.com/mp/rengp.

To change your Dental Home:

1. Click “Help” in the Member Portal.
 2. Send us a message with your full name and which participating dentist you’d like to see.
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Quick tips

Update your contact information

Update your TennCare contact information online at tenncareconnect.tn.gov to ensure you receive crucial coverage updates and renewal packets. You can also call 855-259-0701 to update your address, phone number, and household information to prevent coverage gaps.

Reporting fraud, waste, or abuse

If you suspect someone of fraud, waste, or abuse, you can make an anonymous report by calling our anti-fraud hotline at 800-971-4139. You can also submit online at tenncare.renaissancebenefits.com/fraud-and-abuse-form.

Review your member handbook for more information about fraud, waste, and abuse.

In your language

Get benefit assistance, auxiliary aids and services, or language help to talk with TennCare. Call TennCare Connect for free at 855-259-0701.

HIPAA notice

TennCare takes your privacy very seriously. You can find our online privacy policies, including HIPAA policy, at tenncare.renaissancebenefits.com/privacy.

Did you know you have these rights?*

You can ask for TennCare’s network adequacy standards. These are state and federal rules for health and dental plans. To get a copy, call TennCare Connect at 855-259-0701.

You can also look at Renaissance’s clinical practice guidelines. These guidelines help make sure you get good care. Your dentist is asked to follow them when treating you. You can view the guidelines at tenncare.renaissancebenefits.com/clinical-criteria.

*Refer to your member handbook for all member rights.